

August 24, 2012

**BY E-MAIL:**

Gábor Lukács  
Halifax, Nova Scotia

**BY FACSIMILE: 514-422-5839**

Air Canada  
Law Branch  
P.O. Box 7000, Airport Station  
Dorval, Quebec  
H4Y 1J2

Attention: Julianna Fox  
Counsel, Regulatory and International

Dear Madam/Sir:

Re: Complaint with respect to Air Canada's overselling practices and denied boarding compensation (domestic) and Decision No. LET-C-A-132-2012

This refers to Mr. Lukács' submission dated August 24, 2012. Mr. Lukács noted, in part, that references in Decision No. LET-C-A-132-2012 to subsection 28(3) of the General Rules should read subsection 23(8). The Agency acknowledges that the correct references should be to subsection 23(8).

The Agency will now address Mr. Lukács' request that he be provided with 12 days from the day the complete, unredacted submissions and exhibits of Air Canada are delivered to him to file his comments in response. The Agency notes that Air Canada provided Mr. Lukács with the complete, unredacted submissions and exhibits at issue on August 20, 2012. The Agency also notes that Air Canada advised on August 24, 2012 that it did not object to Mr. Lukács' request. The Agency has considered this matter, and provides Mr. Lukács until Tuesday, September 4, 2012 to file his submission regarding Air Canada's response to Decision No. LET-C-A-105-2012.

Should you have any questions, you may contact Mike Redmond by telephone at 819-997 1219, by facsimile at 819-953-7910, or by e-mail at [mike.redmond@otc-cta.gc.ca](mailto:mike.redmond@otc-cta.gc.ca).

Sincerely,

(signed)

Cathy Murphy  
Secretary

**BY THE AGENCY:**

\_\_\_\_\_(signed)\_\_\_\_\_  
J. Mark MacKeigan  
Member

\_\_\_\_\_(signed)\_\_\_\_\_  
Geoffrey C. Hare  
Member